

Nonprofit Organization User Guide

UPV Volunteer.org

This resource provided by
The Upper Peninsula Volunteer Network



UPVolunteer.org: Organizational Accounts

Creating an Organizational Account

Step 1: Go to UPvolunteer.org.

Step 2: Click on "Create Account" at the top right.

Step 3: Click on "Sign Up" in the Organizations box.

Step 4: Fill out the required information and click "Submit" at the bottom of the page.

Posting and Editing Events, Opportunities, and Activities

The difference between Opportunities, and Activities and Events:

Opportunities: Opportunities involve volunteer service and have service hours associated with them (i.e. mentoring). Volunteers may express interest in Opportunities through UPVolunteer.org.

Activities: Activities do not involve volunteer service and have no service hours associated with them, but still might interest volunteers (i.e. mentor training). Volunteers may express interest in Activities.

Events: Events take place over a specified amount of time such as a day, week or month and may include multiple Opportunities and/or Activities. (i.e. Mentoring Day.)

Posting Opportunities:

Step 1: Log into your account.

Step 2: Click on "Create a New Opportunity" at the top left.

Step 3: Fill in required information and click "Continue to Details" at the bottom.

Step 4: Fill in the details of your choosing.

Step 5: If you wish to associate the Opportunity with an Event, click on the "Related Event" drop box. Select the Event with which you wish to associate the

Opportunity. *The Event needs to be approved by your Volunteer Network or Volunteer Center administrator prior to associating Opportunities with it.

Step 6: Click "Continue to Dates and Times" at the bottom.

Step 7: Fill in required information and click on "Continue to Preview."

Step 8: Preview the Opportunity and click "Save and Return to List" or "Save and Create Another."

Editing Opportunities after Posting:

Step 1: Log into your account.

Step 2: Click on "Opportunities" in the left column.

Step 3: Find the desired Opportunity by searching.

Step 4: Once you find the Opportunity, click on the Opportunity name.

Step 5: Click "Edit" to the right of the Opportunity description.

Step 6: Make changes and resave as described in the Posting Opportunities section.

Posting Activities:

Step 1: Log into your account.

Step 2: Click on "Activities" in the left column.

Step 3: Click "New Activity" at the top right.

Step 4: Fill in required information and click "Continue to Details" at the bottom.

Step 5: Fill in the details of your choosing.

Step 6: If you wish to associate the Activity with an Event, click on the "Related Event" drop box. Select the Event with which you wish to associate the Activity.

*The Event needs to be approved by your Volunteer Network or Volunteer Center administrator prior to associating Activities with it.

Step 7: Click "Continue to Dates and Times" at the bottom.

Step 8: Fill in required information and click on "Continue to Preview."

Step 9: Preview the Activity and click "Save and Return to List" or "Save and Create Another."

Editing Activities after Posting:

Step 1: Log into your account.

Step 2: Click on "Activities" in the left column.

Step 3: Find the desired Activity by searching.

Step 4: Once you find the Activity, click on the Activity name.

Step 5: Click "Edit" to the right of the Activity description.

Step 6: Make changes and resave as described in the Posting Activities section.

Posting Events:

Step 1: Log into your account.

Step 2: Click on "Create a New Event" at the top left.

Step 3: Fill in required information and if the event is an Emergency Response Event, click on "Continue to Emergency Options." If it is not an Emergency Response Event, click "Skip to Preview."

Step 4: Preview the Event and click "Save and Return to List."

Editing Events after Posting:

Step 1: Log into your account.

Step 2: Click on "Events" in the left column.

Step 3: Find the desired Event by searching.

Step 4: Once you find the Event, click on the small edit icon to the right of the Event name.

Step 5: Make changes and resave as described in the Posting Events section.

Managing Volunteers

Adding a Volunteer to your organization:

Step 1: Log into your account.

Step 2: Click on "Create a New Volunteer" at the top left.

Step 3: Fill in required information and click "Save Profile" at the bottom. Remember you are creating a profile for the Volunteer to use; be sure to save the username and password information for them.

Editing a Volunteer Profile:

Step 1: Log into your account.

Step 2: Click on "Volunteers" in the left column.

Step 3: Find the desired Volunteer by searching.

Step 4: Once you find the Volunteer, click on the Volunteer username.

Step 5: Edit the Volunteer information and save.

*Volunteers may also log into their account to change their profile.

Adding Service Hours for a Volunteer:

Step 1: Log into your account.

Step 2: Click on "Volunteers" in the left column.

Step 3: Click on a volunteer's name.

Step 4: Click "Record of Service" near the top right corner.

Step 5: Click "Create New Record."

Step 6: Fill in the necessary information for your organization.

Viewing a Volunteer's Service Hours:

Step 1: Log into your account.

Step 2: Click on "Volunteers" in the left column.

Step 3: Find the desired Volunteer by searching.

Step 4: Once you find the Volunteer, click on the Volunteer username.

Step 5: Click on "Record of Service" at the top.

When volunteers express interest:

You (as organization contact) will receive a system-generated email if a Volunteer expresses interested in an event, opportunity, or activity. The Volunteer may call or email the contact person provided on the website. Keep this information up-to-date for best results.

Accepting or Declining Volunteers for Opportunities or Activities:

Step 1: Click on "Opportunities" or "Activities."

Step 2: Click on the manage referrals icon near the desired Opportunity or Activity.

Step 3: Select the appropriate tab describing the status of the Opportunity or Activity.

Step 4: Click on the edit icon to the right of the Volunteer you wish to accept or decline.

Step 5: Change the status of the Volunteer using the drop down box. A confirmation email will be sent to the Volunteer.